

## COMMON REACTIONS

Reactions to traumatic events may appear immediately following an event, or they may appear days or weeks later.

Just as every individual is unique so is every person's reaction physically or emotionally to a traumatic event. Common reactions may include:



**Shock**  
**Panic**  
**Anger**  
**Helplessness**  
**Embarrassment**  
**Worrying**  
**Change in Appetite**  
**Insomnia**

## JUDICIAL SYSTEM

For many, this may be their first involvement with law enforcement or the criminal justice system.

Arizona has laws and regulations in place to protect victims. For cases involving prosecution, a court advocate can provide information, education and support to help reduce fears.

Through the judicial system another consideration may be resolution through a plea agreement. By negotiation and agreement, this approach can prevent the need to testify in court.

Education and information about how the judicial system operates can assist witnesses, victims and their families in the reduction of trauma.

## IN AN EMERGENCY DIAL 911

Non-Emergency  
**520-568-3673**

MARICOPA POLICE DEPARTMENT  
**520-316-6800**

VAP- Victim Assistance Program  
**VAPS@MARICOPA-AZ.GOV**



The Maricopa Police Department is committed to providing access, and reasonable accommodation in its services and programs, activities, for individuals with disabilities. If you need to request accommodations please call 520-316-6800.

The Victim Assistance Program in accordance with the Civil Rights Act of 1964 does not discriminate on the basis of disability, race, color, national origin or gender.

For Deaf and Hard of Hearing assistance please contact the Arizona Relay Service (AZRS) visit [azrelay.org](http://azrelay.org) or 7-1-1.

If you feel you have been subjected to unfair treatment due to a disability you may file a complaint with a state or federal agency. Pursuant to state and federal law, complaints may also be filed with the Civil Rights Division of the Arizona State Attorney General's Office (ACRD) at (602)-542-5263, or (602) 545-5002 (TTY), or the U.S. Equal Employment Opportunity Commission (EEOC) at (602) 640-5000, or (602) 640-5072.



## MARICOPA POLICE DEPARTMENT VICTIM ASSISTANCE PROGRAM (VAP)



Helping people in crisis and survivors of crime be heard, valued and supported.

The Victim Assistance Program will advocate for and empower people in crisis and promote the rights and interests of victims, witnesses, families and communities affected by crime in all facets of the criminal justice system.

## ADVOCATING FOR AND EMPOWERING PEOPLE IN CRISIS

## VICTIM ASSISTANCE PROGRAM

The Victim Assistance Program is located within the Maricopa Police Department.

**39675 W. CIVIC CENTER PLAZA SOUTH  
MARICOPA, ARIZONA 85138**

### OFFICE HOURS:

**MONDAY – FRIDAY 8 A.M. – 5 P.M.**

Victim Assistance staff and volunteers strive to provide on-scene crisis assistance services 24 hours a day in response to Police Department referrals and requests.

### VAP SERVICES PROVIDED:

- Education of Victim's Rights
- Crisis intervention and emotional support on scene and through investigations
- Information about the police investigations and/or criminal justice process
- Assistance with victim compensation claims
- Referral to community resources
- Assistance with Orders of Protection
- Phone Loan Program
- Court Accompaniment-Municipal Court
- Address Confidentiality Program

## CRIME VICTIM COMPENSATION PROGRAM

Financial assistance to crime victims is available for losses directly related to a crime not already recovered through other sources. Eligible losses may include medical expenses, mental health expenses, lost wages, loss of support to dependents, funeral expenses and crime scene clean-up for homicide cases.



## WHAT YOU NEED WHEN PREPARING TO LEAVE QUICK CHECK LIST

- ✓ **IDENTIFICATION:**  
Driver's license, birth certificates
- ✓ **MONEY:**  
ATM card, credit cards, checkbooks
- ✓ **LEGAL PAPERS:**  
Protective order, medical records
- ✓ **IMPORTANT PERSONAL ITEMS:**  
Keys, medicine

## RESOURCES

**Against Abuse, Inc.** – 24 Hour Hotline  
520-836-0858

**Address Confidentiality Program**  
602-542-1653

**F.O.R. Maricopa** – Food, Clothes and Resources  
520-251-0226

**Cenpatico** – 24 Hour Crisis Line  
866-495-6735

**Empact/LA Fronterra**  
480-784-1514

**Maricopa Veterans Crisis Center**  
602-489-8068

**Victim Rights - Misdemeanor**  
Maricopa City Prosecutor, Fitzgibbons Law Office  
520-436-3824

**Victim Rights - Felony**  
Pinal County Attorney Office, Victim Services  
520-866-6811 or 800-208-6897 ext. 6813

