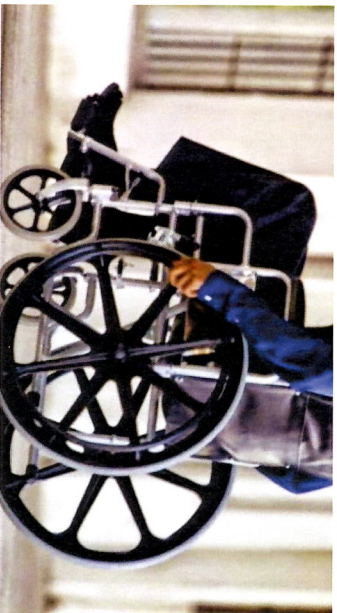


How Does The SPECIAL NEEDS REGISTRY Work?

After enrollment:

- ◆ If needing to dispatch MPD officers to a residence, the MPD dispatcher is aware that someone at that residence is an enrolled participant.
- ◆ Depending on the type of call, the dispatcher can better assess the type of response by officers.
- ◆ The dispatcher will notify officers of the special needs of the individual in order to ensure the safest and most supportive response.
- ◆ Registry participants are responsible for ensuring that all information is current.
- ◆ Information will be updated annually.
- ◆ The Special Needs Registry works collaboratively with community, medical, and social service agencies for a coordinated response to meet the unique needs of residents in Maricopa.
- ◆ All personal information collected is confidential and will only be used during an emergency by authorized personnel.



IN AN EMERGENCY DIAL 911



**Non-Emergency
Number
520-568-3673**

**Maricopa Police Department
520-316-6800 - Option 5**

**The Special Needs Registry Program
vaps@maricopa-az.gov**

The Maricopa Police Department is committed to providing access and reasonable accommodation in its services, programs, and activities for individuals with disabilities. If you need to request accommodations, please call 520-316-6800

The Special Needs Registry Program: In accordance with the Civil Rights Act of 1964, does not discriminate on the basis of disability, race, color, national origin or gender.

For Deaf and Hard of Hearing Assistance please contact the Arizona Relay Service (AZRS) visit azrelay.org or 7-1-1.

If you feel you have been subjected to unfair treatment due to a disability, you may file a complaint with a state or federal agency. Pursuant to state and federal law, complaints may also be filed with the Civil Rights Division of the Arizona State Attorney General's Office (ACRD) at (602)-254-5263 or (602)-545-5002 (TTY) or the U.S. Equal Opportunity Commission (EEOC) at (602)-640-5000 or (602) 640-5072.



**Maricopa
Police
Department**

**The Special
Needs Registry**



A free and voluntary service providing special assistance during emergencies and disasters.

Because difficult times require patience & understanding

The Special Needs Registry

The Special Needs Registry Program is sponsored by the Maricopa Police Department, located at:

39675 W. Civic Center Plaza South
Maricopa, Arizona, 85138

OFFICE HOURS

MONDAY-FRIDAY 8 A.M.- 5 P.M.

THE MARICOPA SPECIAL NEEDS REGISTRY:

- ◆ Helps police and other emergency responders in Maricopa to better assist residents with special needs in the event of an emergency.
- ◆ This is accomplished by providing first responders with vital information regarding a participant's disability, health and medical information, emergency contacts, and other relevant information. The MPD dispatch can provide police and other emergency responders with information needed to successfully interact and engage the registry participant.
- ◆ Is a free and voluntary service.

Note: enrollment does not ensure immediate or preferential treatment in the event of an emergency. Registry participants are still responsible for having their own emergency plan in place.



HOW DO I ENROLL IN THE SPECIAL NEEDS REGISTRY?

Applications are available at all MPD police stations, mobile app and through email.

- ◆ Resident of Maricopa
- ◆ Open to any individual who has a significant medical condition or physical, emotional, or behavioral disability. This includes bed and wheelchair-bound individuals.
- ◆ Parents/guardians and caregivers may enroll a person of any age with any type of medical condition or disability.
- ◆ Adults with special needs may also enroll themselves.
- ◆ Completely Voluntary to enroll

Complete enrollment form (including)

- ⇒ Name, Address, Phone Number
- ⇒ Photo (for identification purposes)
- ⇒ Vehicle Information
- ⇒ Parent/Guardian Information
- ⇒ Emergency Contacts
- ⇒ Medical Information
- ⇒ Disabilities/Special Needs
- ⇒ Communication Preferences
- ⇒ Special Considerations

RESOURCES

AZ DES - Department of
Developmental Disabilities:
602-542-0419

Arizona Commission for the Deaf
and the Hard of Hearing (ACDHH):
Voice: 602-542-3323,
Video phone: 480-559-9441

Arizona Center for the Blind
and Visually Impaired (ACBVI):
602-273-7411

Pinal Gila Council for Senior Citizens:
520-836-2758

Alzheimer's Association –
Desert Southwest Chapter:
602-528-0545

Community Information
& Referral Services:
2-1-1

Cenpatico Crisis Line:
866-495-6735

