

# MARICOPA POLICE DEPARTMENT

## VISION STATEMENT

“Making Every Contact Excellent!”

## OUR MISSION

The Maricopa Police Department is committed to working in partnership with our community to improve the quality of life in our city. We are dedicated to solving community problems, the reduction of crime, the protection of life and property, and upholding the laws, ordinances, and the constitutional rights of all persons.

We strive to accomplish these objectives without prejudice, with the highest of integrity, and with the support of the citizens we serve.



## 2019 Annual Report

*Prepared by  
Steve Stahl, Chief of Police*



# MARICOPA POLICE DEPARTMENT 2019 ANNUAL REPORT



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## Message from the Chief of Police

On behalf of the men and women of Maricopa PD, I thank you for taking the time to review our work. The Maricopa Police Department is comprised of 94.5 employees (70 sworn officers and 24.5 civilian personnel) and more than 80 volunteers. Every member of the organization has demonstrated their dedication to our role as guardians in protecting democracy. We would like you to remember our success is a result of your support and input as we strive to fulfill our Vision Statement of “Making Every Contact Excellent”.

As you look through this document, you will discover the public safety contributions demonstrated by our excellent men and women. Major investigations have been adjudicated to hold offenders responsible while treating family survivors with dignity and respect. The completion of the Maricopa Family Advocacy Center has played a large role in providing a safe location in our city to survivors while allowing investigators state of the art equipment for the investigation. All of these elements within Maricopa PD are at the forefront of maintaining a low crime rate as population continues to increase.



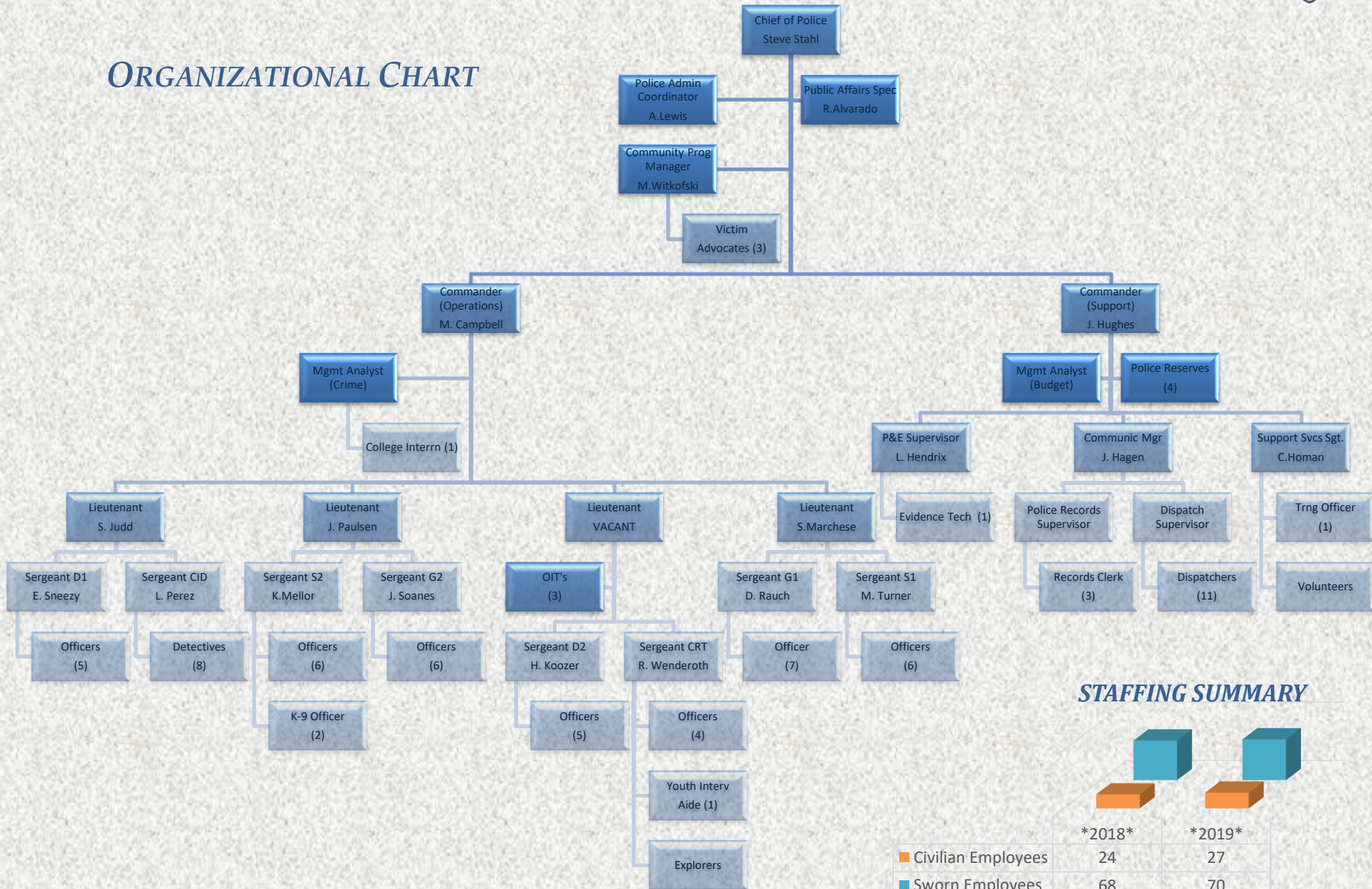
We encourage everyone to participate in the process of keeping our community safe. There are opportunities to interact directly with members of the department by attending the monthly Coffee with the Chief, participate in a ride-a-long with an officer, volunteer in a capacity that interests you and host a community event like Block Watch or “Getting Acquainted in Your Neighborhood”. Additionally, we have a strong digital platform (MPD App) in which you may communicate with us. As 2019 concluded, we realized significant growth in our community that has allowed us to forge important partnerships for criminal justice; the future looks to bring additional change.

Equally important to us is maintaining your trust. To help us with this, I ask you to invite us into your homes to discuss your thoughts on how Maricopa PD can serve you. I know our officers want to get to know you more and welcome the opportunity to tell the Maricopa PD story. We look forward to working with you in making Maricopa the safest city for all to live, work, and play.

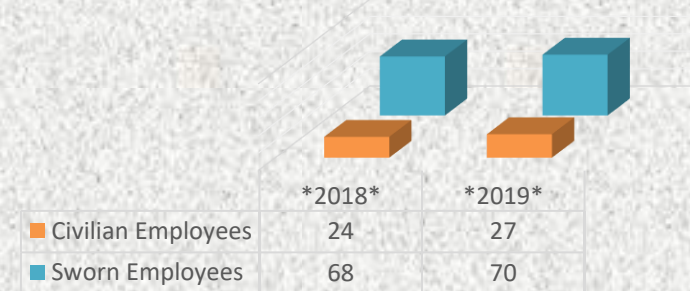




# ORGANIZATIONAL CHART



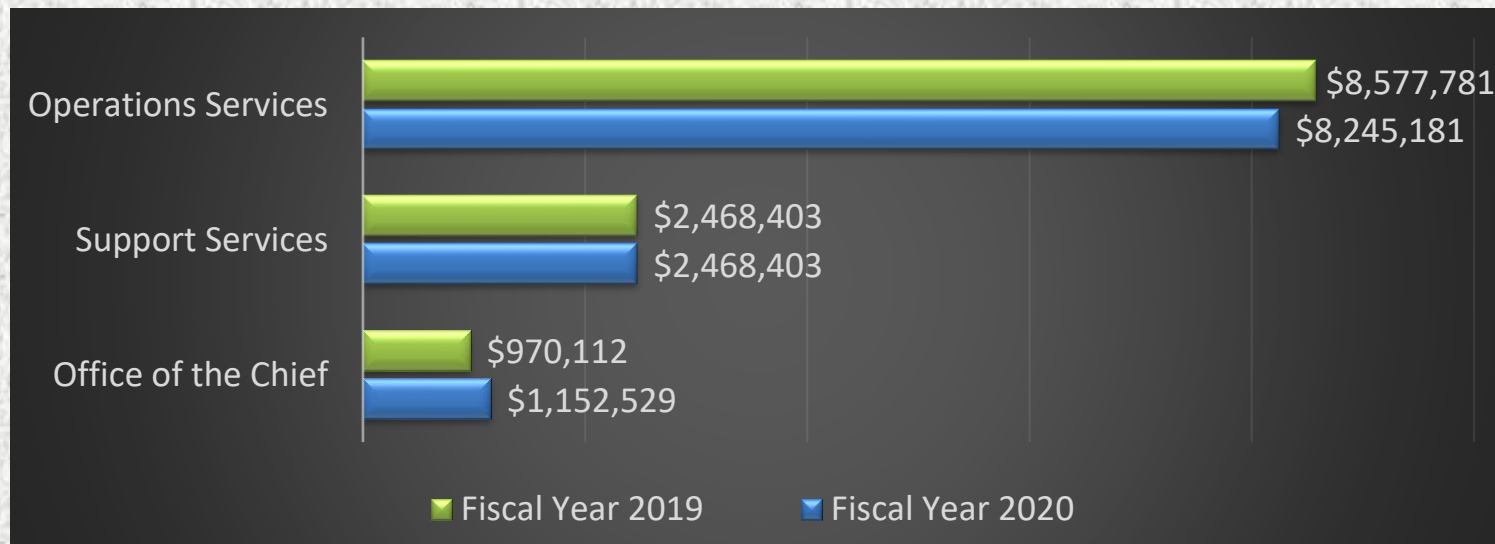
## STAFFING SUMMARY





**Major purchases in 2019:**

1. Axon Computer Aided Dispatching (CAD)
2. Dispatch Logging Recorder
3. Covered parking at the Police Station
4. Five new marked police cars
5. One new volunteer graffiti abatement van
6. Two new unmarked police vehicles







## OFFICE OF THE CHIEF

The Office of the Chief is tasked with management of the entire department and is orchestrated by a team of six: Chief of Police, Support Services Commander, Operations Commander, Public Affairs Specialist, Community Programs Manager, and Police Administrative Coordinator.



*Steve Stahl* has served as the Chief of Police since October 2011. Chief Stahl came to Maricopa Police Department from the City of Mesa, where he spent 24 years. Chief Stahl holds a Master's Degree in Education with an emphasis on Counseling. He is also a graduate of the FBI National Academy and the Northwestern University Center for Public Safety, Police Staff and Command.



*James Hughes*, Police Commander over Support Services, has been serving the City of Maricopa Police Department since 2012. Commander Hughes began his career in law enforcement more than 29 years ago and has extensive experience in supervising uniformed patrol and criminal investigations. Commander Hughes holds a Master's degree in criminal justice and is a graduate of the West Point Police Command Leadership Program and the FBI National Academy.



*Michael Campbell*, Police Commander over Operations, has been serving the City of Maricopa Police Department since 2012. Commander Campbell began his career in law enforcement over 38 years ago. Commander Campbell holds a Master's degree in Education, a Bachelor's in Business Administration, and is a graduate of Northwestern University's School of Police Command and DEA Drug Commander.



Community Outreach/Special Events



Fourth of July

Tip a Cop

GAIN



Salsa Festival



CAC Harvest Festival

Teen Town Hall



Veterans Day Run and Parade

Legacy Traditional Car Show

Maricopa High School Football/Homecoming

Police Athletic League



Kids Day





# ◀ Maricopa Police Department \* 2019 Annual Report ▶



## Shop with a Cop \* 2019





### Victim Assistance Program

The Victim Assistance Program (VAP) team is comprised of a Community Programs Manager, a grant funded Victim Advocate, and 25 volunteers who are committed to the program, department and citizens. VAP advocates for, and empowers people in crisis and promotes the rights and interests of victims, witnesses, families and communities affected by crime in all facets of the criminal justice system. VAP is also a proponent for hosting community events and engaging with community partners, with a commitment to raise awareness and provide education on topics such as domestic violence, sexual assault, mental health, and crime victim rights.



In 2019, assisted 887 distinct victims providing 6,675 services which include but are not limited to 131 orders of protection, 228 domestic violence response team home visits, 59 on scene responses, 62 forensic interviews, 35 forensic medical examinations, 511 referrals to services and 1,017 notification of criminal justice hearings. 39% of all victims served were related to interpersonal violence.



*You Are Not Alone (YANA)* is a free service allowing older adults and individuals with limited mobility or who have suffered an accident or fallen sick, comfort and peace of mind knowing someone will be there checking on them on a regular basis and the event something happens, family or friends will be notified. While being along can be one of the greatest fears senior adults have as they grow older, YANA provides contact for homebound individuals to assure well-being, safety and social interaction. In 2019, Maricopa PD made 1,105 contacts through phone calls, text messages and home visits ensuring the well-being and providing social interaction with the participants

*Special Needs Registry* is a free & voluntary service providing special assistance during emergencies and disasters. The Registry work collaboratively with community, medical, and social service agencies for a coordinated response to meet the unique needs of residents in Maricopa by providing first responders vital information regarding a participant's disability, health and medical information, emergency contacts, and other relevant information. Since the program began, 19 residents of Maricopa have enrolled in the program.

## **Policies, Procedures, Research, and Accreditation**



Approximately 8% of law enforcement agencies currently maintain CALEA accreditation to maintain the highest standards of professionalism while providing exceptional policing services. Maricopa PD received national accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA) in March, 2015 and have maintained our reaccreditation.

The Police Administrative Coordinator serves as the Accreditation Specialist and works closely with Support Services to ensure all forms, policies, memos, and related documents are initiated, revised, distributed, reviewed, and stored in Power DMS\*. In 2019, 5 new policies were drafted, 46 existing policies were reviewed, and 37 revisions were finalized. [\* A cloud-based software created to help simplify creating, tracking, and attesting to policies, training, and industry standards.]





## OPERATIONS DIVISION

The Operations Division is comprised of 60 sworn members of the department to oversee the basic functionality of all uniformed law enforcement related activities in the areas of:

Patrol

Criminal Investigations

K-9 Unit

Special Response Team (SRT)

Community Response Team (CRT)

School Resource Officers (SRO)





## Patrol

Similar to all municipal policing agencies, Maricopa PD provides law enforcement patrol services to the citizens of Maricopa 24 hours a day, 7 days a week and 365 days out of the year. The mission of the police department is to be a leader in providing proactive, progressive law enforcement services to a culturally rich community. Patrol officers are the most visible members of Maricopa PD and make it their duty to engage with citizens in public and, when required, private residences.



## Criminal Investigations

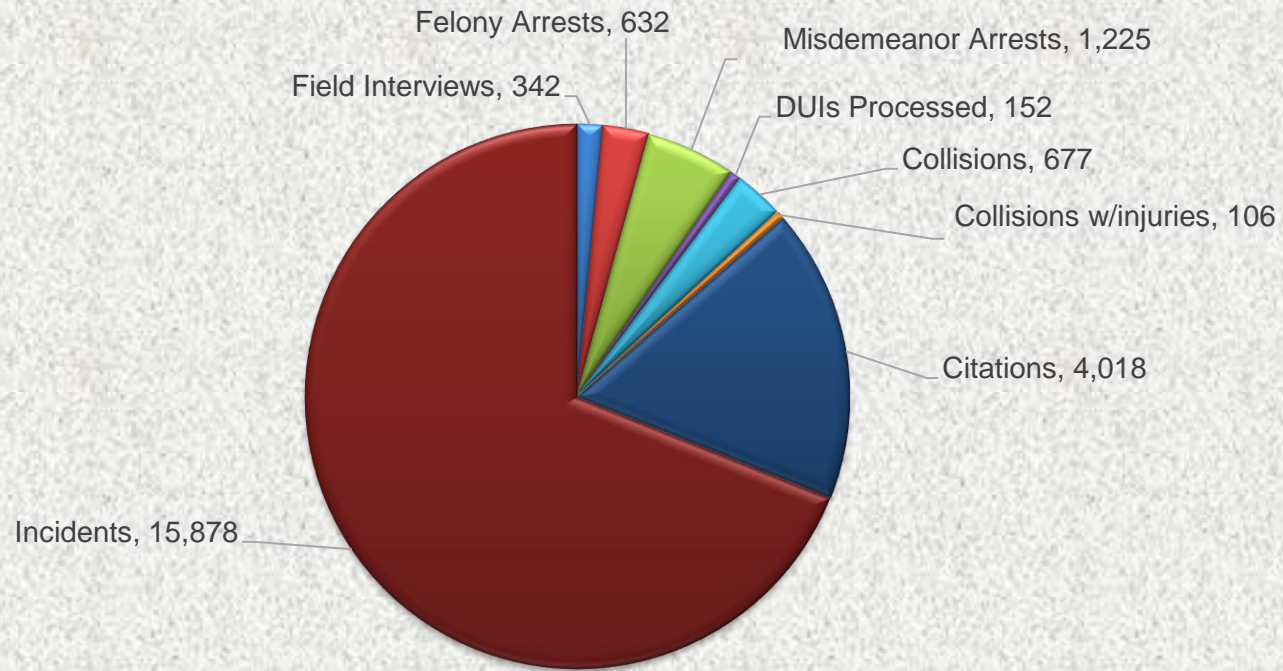


Criminal Investigations conducts comprehensive investigations of the most complex and sometimes traumatic crimes with focus on empowering victims and their families to move forward with a strong quality of life and the successful prosecution of criminal offenders. Investigations is comprised of five highly trained and experienced detectives and a sergeant. These professionals are committed to objectively investigating serious crimes in the relentless pursuit of the truth.

Our detectives manage and process crime scenes by identifying, collecting and preserving physical evidence during a crime scene investigation. Maricopa PD utilizes a FARO Focus 3D Scanner which allows detectives to quickly and accurately collect a 3D rendering of the scene to realistically reconstruct the entire crime scene and create a virtual walk-through of the scene. In 2019, detectives were assigned 427 cases and closed 393 cases.







	2017	2018	2019
<b>Field Interviews</b>	713	594	342
<b>Felony Arrests</b>	522	564	632
<b>Misdemeanor Arrests</b>	1,594	1,545	1,225
<b>DUIs Processed</b>	181	158	152
<b>Collisions</b>	532	581	677
<b>Collisions w/ injuries</b>	103	100	106
<b>Citations</b>	3,323	4,206	4,018
<b>Incidents</b>	15,923	14,921	15,878



Calls Received	2018	2019
<b>9-1-1 Calls:</b>	14,147	16,155
<b>Non-Emergency Calls:</b>	53,778	51,730
<b>Total Calls Answered:</b>	67,925	67,885

Call Priority Type	Response Times*	
	2018	2019
<b>Priority H:</b> <i>Highest priority that includes any life threatening situation with great possibility of death or serious injury or any confrontation between people which could threaten the life or safety of any person.</i>	5.38	5.38
<b>Priority 1:</b> <i>Calls that are any crime in progress which might result in a threat to injury of a person or major loss of property or immediate apprehension of a suspect.</i>	7.59	8.25
<b>Priority 2:</b> <i>Calls that are minor in-progress/just occurred situations, where there is no threat of personal injury or major loss of property.</i>	17.79	19.07
<b>Priority 3:</b> <i>Calls that are nuisance situations, civil standbys, and any incident which could be categorized as a delayed report.</i>	29.44	43.56

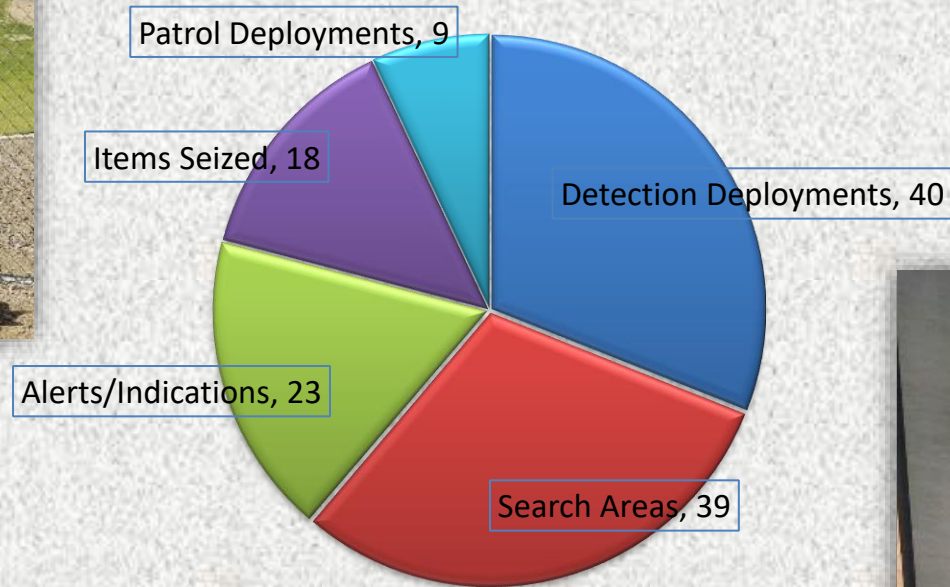
\*Response time is from receipt of 9-1-1 call to officer arrival.





## K-9 Unit

Canine Officers Ike and Murphy, along with their handlers Officer Curry and Officer Gomez, have trained hard to patrol the streets of Maricopa and to assist officers with a variety of patrol tasks. Both Ike and Murphy have completed a combined total of 230.6 hours of training in areas of patrol apprehension and cross-training for narcotic detection. Combined deployments throughout 2019 included:





## Special Response Team

The Special Response Team is a unit which responds to critical incidents within the city limits of Maricopa. These critical incidents can be at a higher risk to the public and patrol officers therefore SRT is utilized based off their training and equipment available to them. Within the team, there are several assets which work together to resolve a situation. The additional assets include Basic Operator, Negotiations, Snipers, Breachers and Canine unit.



The mission of the Special Response Team is to respond to potentially life threatening situations and/or incidents requiring specialized skills, tactics and/or equipment. The Team also responds to secure, isolate and resolve situations in a manner consistent with the proper use of force and to provide a diverse and professional life-saving resource to the community.

## Community Response Team

The Community Response Team provides coverage to Patrol and/or School Resource Officers as needed, retrieves radar trailer data, and participates in public speaking engagements. During 2019, the Community Response Team assisted in rebranding of Explorers to Cadets, conducted House of Worship Active Shooter Training, and provided support and resources to the following community events:

- Fourth of July Event
- 9/11 Memorial Flag Raising Ceremony
- Security at MHS Football Home Games
- Coffee with the Chief
- Homecoming Dance
- Maricopa Kids Day
- Red Ribbon Week
- GAIN and CAC Harvest Festival
- Cub Scout Bike Rodeo
- Head Start Open House
- Veterans Day 5k and Parade
- Alterra Community Block Party
- Legacy Traditional School Car Show
- Tip a Cop and Mr. & Mrs. Clause Escort
- Merry Copa Event
- Shop with a Cop





Maricopa PD was awarded special funding through the Arizona Governor's Office of Highway Safety to aid in detection and removal of impaired drivers from City of Maricopa roadways and to conduct educational outreach activities. Maricopa PD participated in 23 DUI Enforcement details during the busy holiday season which resulted in 233 vehicle contacts/stops and arrest of 14 impaired drivers.

### **School Resource Officer Program**

The School Resource Officer (SRO) Program is making a positive impact in conjunction with the Maricopa Unified School District. School Resource Officers ensure a safer learning environment, provide valuable resources to school staff, teachers and youth in order to prevent and solve problems within the school and community and are responsible for fostering positive relationships between youth and police officers. Each School Resource Officer is chosen for their desire and ability to provide a positive experience in the lives of students in the City of Maricopa.



## SUPPORT SERVICES DIVISION

The Support Service Division is comprised of 27 full time employees and over 80 volunteers responsible for multifarious aspects of the department. Support Services include the following areas:

Communications

Records

Property and Evidence

Training

Professional Standards

Recruitment and Hiring

Volunteers

Honor Guard

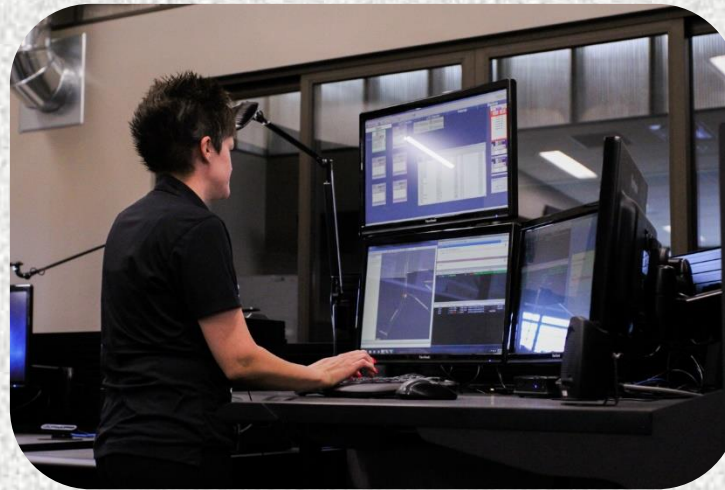






## Communications

Since its inception in May of 2016, Maricopa PD Emergency Communications Center (ECC) has worked hard to provide the best customer service to those we serve. Staffing for the center includes one Communications Manager, one Communications Supervisor, and 11 Communications Dispatchers. The center is equipped with state-of-the-art public safety communications equipment, to help ensure that calls are received and processed quickly and officers are dispatched in the most efficient manner. The employees of this unit are caring and compassionate individuals who serve the Maricopa community 24 hours a day, 365 days a year.



While our primary focus is ensuring the community receives the public safety service it deserves, we also participate in various community projects throughout the year such as Career Day at Maricopa High School, Shop with a Cop, and preparing holiday gift boxes for the YANA Program. A significant change this year was how the ECC is funded; costs were initially solely funded by the City of Maricopa taxpayers. However, in July 2019, funding was borne by the State of Arizona; saving our city taxpayers approximately \$63,000 a year.



## Records

Records is comprised of four employees and some very dedicated volunteers responsible for handling all police reports and documents produced by Maricopa PD members. Records personnel process and handle all requests from the public for copies of police reports and assist all visitors in and out of the police department on a daily basis. Records personnel maintained and facilitated 2,958 police public records requests and assisted 2,745 front counter visitors and responded to 3,172 phone calls. Records also completed 106 release hearings for vehicles towed and impounded under the authority of the police department.

## Property and Evidence

Throughout the year, Property and Evidence continued to make improvements in process and accountability for evidence integrity. Focus was geared toward the installation of a fence to secure impounded vehicles and a more reliable mechanism for storing biological evidence. The expanded evidence facility now has a walk-in refrigerator and freezer sufficient for decades worth of impounded biological evidence and allows officers to process evidence at both stations. Items received are securely stored and disposed of in accordance to state and federal laws.

- 3,650 items were impounded and were not available for release
- 413 items were returned to the rightful owners
- 5,334 body camera files were reviewed, redacted, and shared
- 2,589 items were impounded for reports taken
- 103 firearms were sent to auction



Property and Evidence also participates in the Federal NIBIN Program which allows for shell casings from scenes and impounded firearms to be entered into a national database. This year alone, there were 38 Test Fires, 29 Entries, and 3 confirmed matches with gun crimes in surrounding agencies.





## **Copper Sky Police Substation**

The Copper Sky Police Substation was built with citizens in mind and has been open to public use 24/7 and on a first-come, first-served basis since it opened in April of 2016. The substation is built with a regional training facility, an emergency operations center, Communications/Dispatch facility, expanded Property and Evidence facility, housing for Maricopa PD K9 unit, and an administrative office for the Community Response Team.



## **Training**

The Training Unit is responsible for all in service training for all civilian and sworn employees as well as coordinating the attendance arrangements for all external training opportunities. The overall mission of the training unit is to provide the highest level of training consistently among all levels of the department to ensure Maricopa PD is in the best position to provide outstanding service to the community.

The focus of the training unit for 2019 was “back to basics”. We had multiple in service trainings which were instructed by our legal partners and helped officers further comprehend the legal premises we operate within. We hosted and sent officers to external trainings focused on law enforcement officer wellness and resiliency. We also embraced some new technology this year by delivering Star Chase as another tool available to officers.

For the calendar year 2019, the Training Unit assisted with and facilitated three recruit officers attending the 600 hour law enforcement-training academy. Department-wide training attendance time totaled more than 3,900 continuing education hours. The average number of hours completed for each employee was approximately 50, and the most hours trained by one employee was 200 hours.



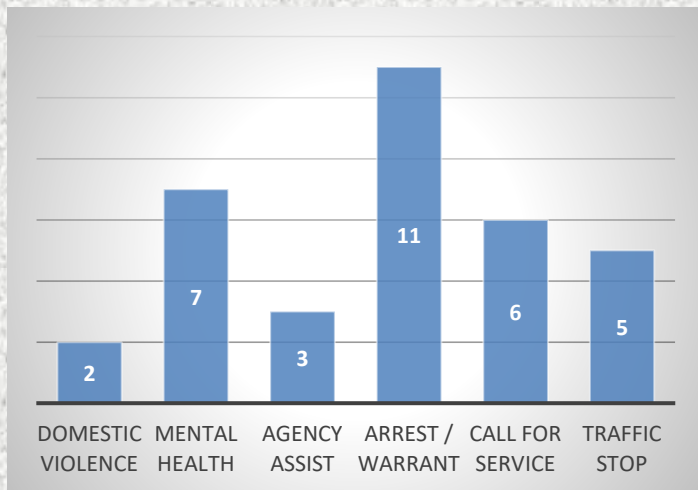
**Professional Standards**

Maricopa PD is committed to providing the citizens of Maricopa with officers who represent the highest standards of professionalism, accountability, and integrity. The Professional Standards Unit is tasked with ensuring that all employees are held accountable and utilizes national, best-practice standards and early warning technology to help Maricopa PD become aware of personal, organizational or systemic deficiencies.

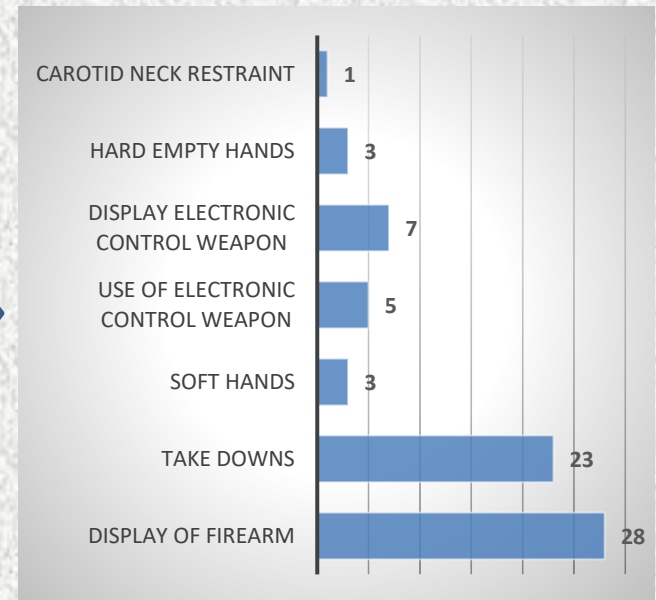
*What is a Use of Force Review Board?*

The Use of Force Review Board consists of command-level officers. When an officer uses force, the officer is required to submit a comprehensive report regarding the incident. By policy, the officer’s supervisor will immediately respond to the incident and conduct an investigation and enter the findings into Blue Team. Each use of force is forwarded to the Use of Force Review Board for a comprehensive review to provide an additional level of oversight.

Between January 1 and December 31, 2019, 79 Maricopa PD officers were involved in **34 use of force incidents** while performing the following services:



Of the 34 incidents, there were 66 types of force utilized possibly due to multiple officers using force at one incident, multiple citizens involved in the incident, and/or initial level of force was not effective requiring additional level(s) of force:

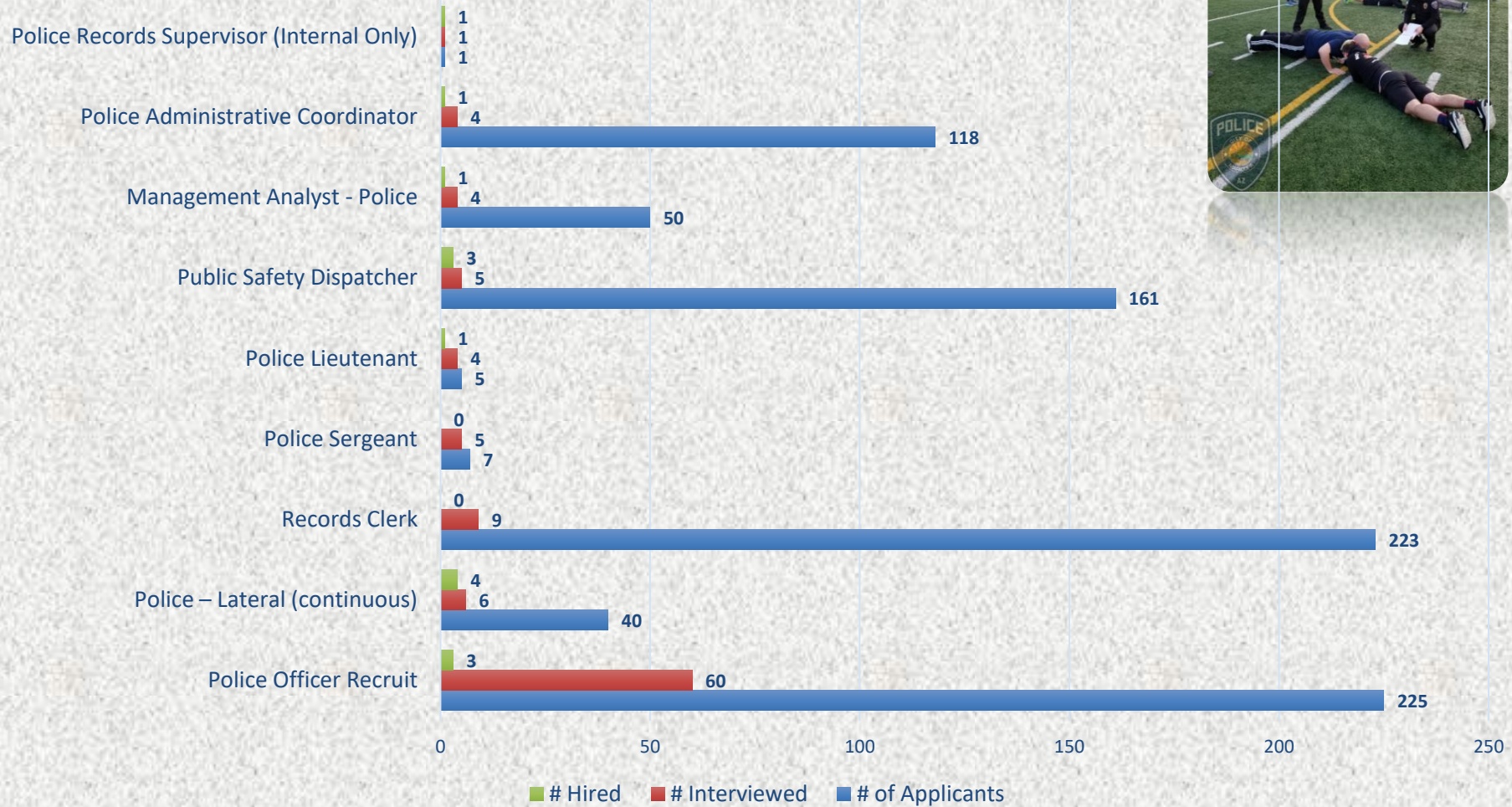






**Recruitment**

Maricopa PD is always striving to attract the highest quality of applicants for both sworn and civilian positions. With hundreds of applicants processed throughout the year, recruitment efforts continue to evolve each year.





### Volunteers in Police Services

Maricopa PD is supported by a robust volunteer corps, which make up the department's Volunteers in Police Services (VIPS). Community members are afforded the opportunity to volunteer their time and talents to assist in police and law enforcement functions. VIPS participate in various programs offered by Maricopa PD and are often present at citywide events.

Volunteers completed a recorded 13,750 hours in 2019, equating to \$349,663\* in savings to the police department and city of Maricopa.



*\*Based on Independent Sector's 2019 Volunteer Values rate; the national average of a volunteer's worth averaged \$25.43 per hour.*





## Honor Guard

Maricopa PD Honor Guard is highly recognized and respected throughout the state and prides itself on celebrating the life and sacrifices made by the fallen officer, not the achievements of its own members. Our motto is what we live by and what we expect our members to abide by. All of the members have a strong commitment to this country, state, city, department and fellow officers to vow to always remember.

We represent the Office of the Chief, the Maricopa Police Department and the City of Maricopa during special events (i.e., funerals, memorials, academy graduations, flag raising ceremonies) as well as presenting the National and State colors at City of Maricopa events, sporting events and parades.





## GOALS/ACCOMPLISHMENTS

### Operations

- Reduce Part I Crime by 2%
- Initiate and complete one Problem Oriented Policing (POP) Projects per squad during the year
- Complete CPTED training to all sworn, civilian and volunteer staff
- Increase operations of Community Response Team
- Continue involvement and participation in East Valley Gang and Criminal Information Fusion Center
- Enhance Domestic Violence cooperatives with stakeholders to reduce recidivism
- Continue Public Relations Initiatives to better educate community members and gain community involvement
- Reduce Injury/Fatality Collisions by 5%
- Increase GOHS grant taskforces to enforce moving violations that contribute to injury collisions
- Increase accountability with utilization of DDACTS
- Expand Public Relations initiatives related to distracted driving behaviors
- Maintain Case Closure Rate with Investigations Unit at 70%
- Focus on Cleared by Arrest Rate and Cleared Inactive
- Work closely with Fusion Center to identify investigative leads and suspects through known associates
- Decrease report writing time
- Maintain Response Times to Emergency calls at 90 seconds and Priority 1 calls at 4 minutes
- Appropriately staff Patrol Squads
- Improve utilization of Computer Aided Dispatching (CAD)
- Provide hardware & software tools necessary for first responders to complete reports in the field
- Utilize Crime Analysis information for better deployment of personnel





## Support Services

- Police Records
  - Provide 95% of all public records requests within 5 business days
  - Provide quality control of all police records with an error rate less than 3%
  - Complete the revision to the Records Units Standard Operating Procedures Manual
  - Fully implement residential and commercial burglary/panic alarms into Smart Gov.
  - Provide additional on-line services to residents and visitors
  - Begin the transition from Uniform Crime Reports (UCR) to the National Incident Based Reporting System (NIBRS)
- Communications
  - Ensure 90% of all 9-1-1 calls arriving at the Public Safety Answering Point (PSAP) are answered within 10 seconds during the busy hour
  - Implement new CAD system, AVL and CAD mapping
  - Upgrade Spillman RMS GIS mapping and address validation to provide current and accurate mapping
- Training and Accountability
  - Identify key training topics requiring yearly reviews (i.e., Use of Force, Pursuit Driving, Code 3 Driving, Handling the Mentally Ill, Diversity Training, Field Force Training)
  - Develop calendar of mandatory and other relevant trainings
  - Host regional trainings at MPD when possible
- Hiring and Recruitment
  - Work closely with City Human Resources to identify key candidate pools when advertising sworn/civilian vacancies
  - Participate in community outreach in local colleges and universities to increase our applicant pool





- Initiate long range goals by recruiting youth
- Create a recruiting video and increase recruitment efforts on social media
- Property & Evidence
  - Maintain all department evidence and property with 100% accuracy
  - Participate in the NIBIN Program to identify firearms used in crimes
  - Purge evidence and property through auction, destruction and/or return to property owner
  - Provide 95% Evidence.Com redactions of body worn camera requests within 7 business days
- Special (Support) Projects
  - Complete covered parking project at PD station and transition vehicle impound to PD substation
  - Complete Tracs E-citation and E-Crash reporting
  - Begin radio replacement cycle for all police radios
  - Replace Communications/Dispatch logging recorder
  - Assist CALEA Accreditation Specialist to ensure assessments are complete





## SPECIAL RECOGNITION

### Retirements

Lieutenant Richard Aguirre retired from Maricopa PD on July 20, 2019. Mr. Aguirre was hired by Maricopa PD shortly after the department was established back in 2007. The 25 years of experience he brought us from the Phoenix Police Department has been immeasurable to his leadership in Patrol, Investigations and Field Training.

Although Lt. Aguirre retired from active service on July 20, 2019, he continues to provide a valuable service through our Reserve Officer Program.



## Awards

**Ms. Megan Dickerson**, Management Analyst, was awarded the Civilian Employee of the 1<sup>st</sup> Quarter Award. Megan shows dedication and attention to detail to ensure that the data used in the maps reflect accurately and was a tremendous asset in providing documentation during the DPS NDEx Audit.

**Officer Mario Palacios** was awarded the Employee of the 2<sup>nd</sup> Quarter Award. Officer Palacios trained three OIT's throughout the quarter and consistently earned their trust as well as his peers by having created a culture of mutual trust and caring.

**Officer Michael Straub** and **Detective Steven Egendorfer** shared recognition as recipients of the Employee of the 3<sup>rd</sup> Quarter Award.

Officer Straub has been a great example for everyone to follow by assisting his teammates during investigations, volunteering when needed by supervisors, and showing his ability to perform as a supervisor when needed most.

Detective Egendorfer exhibits work habits that exceed the standard and has been an example for others to follow. He assisted and served as lead detective on several high profile cases and took the initiative to understand and effective utilize the department's FARO Imaging and Cellbrite technology.







## DEPARTMENT CONTACT INFORMATION

**City of Maricopa Police Department**  
39675 W. Civic Center Plaza South  
Maricopa, Arizona 85138  
[www.maricopa-az.gov](http://www.maricopa-az.gov)

### **\*\*Emergency**

**911**

Non-Emergency/Dispatch	(520) 316-6800, Option 1
Alarm Information	(520) 316-6800, Option 2
Reports	(520) 316-6800, Option 2
Vehicle Impound	(520) 316-6800, Option 2
Property and Evidence	(520) 316-6800, Option 3
Criminal Investigation	(520) 316-6800, Option 4
Victim Assistance	(520) 316-6800, Option 5
Office of Chief	(520) 316-6800, Option 6
Media Relations	(520) 316-6800, Option 7
Silent Witness/Graffiti Hotline	(520) 316-6900

*Thank you!*